vtech

800-595-9511 (I): [18] MADDIO 5/21

nda Pet<mark>erson</mark>

SN6187 VTech CareLlne™









lephones identified with this to have reduced noise and The ENERGY STAR® program



www.energystar.gov) ne use of products that save energy and help protect our rironment. We are proud mark this product with he ENERGY STAR" labe indicating it meets the lates energy efficiency guidelines.

Congratulations

on purchasing your new VTech product. Before using this telephone, please read **Important** safety instructions.

This abridged user's manual provides you with basic installation and use instructions. A limited set of features are described in abbreviated form. Please refer to the online user's manual for a full set of installation and operation instructions at www.vtechphones.com



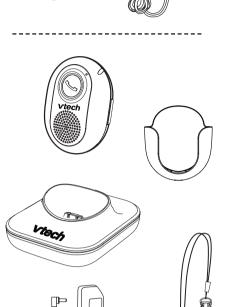
erference when used with most coil equipped hearing aids and chlear implants. The TIA-1083 ompliant Logo is a trademark of e Telecommunications Industry Association. Used under license

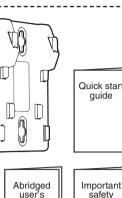


What's in the box

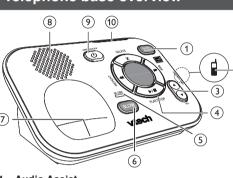
Your telephone package contains the following items. Save your sales receipt and original packaging in the event warranty service is







one base overview



 Enhance the clarity and loudness of the caller's voice during message playback

2 - FIND HANDSE Page all handsets and pendants when idle

Operating range

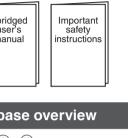
3 – ▲/VOL and ▼/VOL

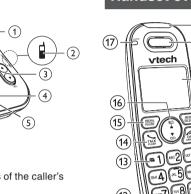
This cordless telephone operates with the

maximum power allowed by the Federal

Communications Commission (FCC). Ever

• Adjust the listening volume during message





4 - Message window • Show the number of messages, and the other information of the answering system or telephone

Delete the playing message.

X/DELETE

≪/REPEAT

► /SKIP

5 - IN USE light

6 - SLOW

7 – Charging pole

8 - Speakerphone

9 – U/ANS ON/OFF

10 - Visual ringer indicator

· Repeat a message.

►/■/PLAY/STOP

Play messages

· Skip to the next message

Stop playing messages

Adjust the base ringer volume while idle

· Press twice to delete all old messages

• Press twice to play the previous message.

• On when the phone is in use or the answering

• Flashes when devices are being deregistered

• Flashes when another telephone on the same line

system is answering an incoming call.

Press to slow down the message playback

Flashes when the telephone base is ringing

Turn on or off the answering system

On when a device is being registered.

choose AM or PM. 5. Press **SELECT**. Caller ID announce The caller ID announce feature lets you know who's calling without having to look at the

When the handset is out of range, the handset

then press **SELECT**. 3. Press ▼ or ▲ to choose a desired option and

press **SELECT**.

To use the caller ID announce feature, you must

Talking digit

dialing key during predialing. 1. Press **MENU** on the handset when not in use. Press ▼ or ▲ to choose Settings and then press SELECT.

then press **SELECT**. 4. Press ▼ or ▲ to sample each volume level, and then press **SELECT**.

Happy messages are pendant greeting messages. It will occur when you pick up the pendant in the morning (between 4:30 am and

I. Press MENU on the handset when not in use. 2. Press ▼ or ▲ to choose **Pendant** and then press SELECT. 3. Press ▼ or ▲ to choose **Happy message** and

4. Press ▼ or ▲ to choose On or OFF, and then

Dial a speed dial number • Press 1 or 2 on the pendant to dial the corresponding speed dial number.

18 - Speakerphone 19 - Battery compartment cove

On when the handset is charging

 Silence the handset ringer temporarily while the • Erase the missed call indicator while the handset 20 - VOL+ and VOL-

15 - REDIAL PAUSE

Review the redial list.

numbers into the phonebook

telephone is not in use.

numbers or names

17 - CHARGE light

• Insert a dialing pause while dialing or entering

• Scroll up or down while in a menu, or in the

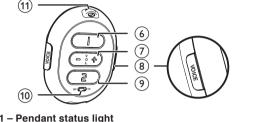
phonebook, caller ID log or redial list.

Review the phonebook or caller ID log when the

Move the cursor to the left or right when entering

 Adjust the listening volume during a call or message playback · Adjust the handset volume while idle

 Silence the handset ringer temporarily while the • Delete the displayed entry while reviewing the phonebook, caller ID log or redial list.



• Stavs solid red when the pendant is charging • Flashes red when the pendant is in low battery.

 Stays solid green when the pendant is fully Flashes red and green when the base is paging the

 Flashes quickly in red and green during pendant Flashes orange three times when the pendant is

2 - VOICE • Press to use the voice command feature

not registered.

3 - Speakerphone

 Answer or end a call

lephone operations

Handset control key panel:



(MUTE) (AUDIO

• During a call, press **VOL-** or **VOL+** to adjust

The mute function allows you to hear the other party but the other party cannot hear you

displays Muted briefly and MUTE icon until the

The handset displays **Microphone On** briefly. Join a call in progress

To join a call with a handset:

To join a call with a pendant: Press \(\simeq \) to join a call. To exit the call, press \(\simeg \) or place the pendant

Call waiting When you subscribe to call waiting service from

tone if there is an incoming call while you are already on a call Press FLASH to put the current call on hold

and take the new call. Press **FLASH** at any time to switch back and forth between calls.

Visual ringer | Flashes when the telephone base is IN USE On when the telephone line is in On when the answering system is answering a call On when you are registering a handset or pendant. Flashes when another telephone sharing the same line is in use. Flashes when you are deregistering all devices.

(I)/ANS ON/ On when the answering system is

ephone base lights overview

ndset lights overview

Visual ringer indicator	Flashes when the handset is ringing.
■ 测	On when the handset speakerphone is in use.
CHARGE	On when the handset is charging in the telephone base or charger.

ndant lights overview

Stays solid red when the pendant status light s charging. Flashes red when the pendant is in low battery. Stays solid green when the pendant is fully charged Flashes red and green when the base is paging the pendant. Flashes quickly in red and green during pendant registration. Flashes orange three times when the pendant is not registered. On steady when the pendant is in around 🛶) Flashes quickly when there is an ncoming call

Flashes twice every three seconds

when another telephone system

device is in use.

Connect

Connect the telephone line cord to the elephone base. Route it through the wall You can choose to connect the telephone base for mount bracket, and then connect it to the wall desktop usage or wall mounting.

ØNOTES Use only the adapters provided.

Make sure the electrical outlets are not controlled by

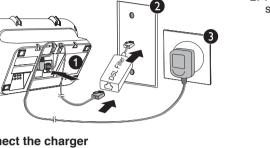
a vertical or floor mount position. The prongs are not

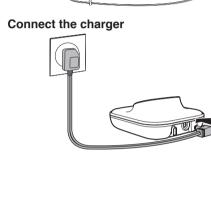
designed to hold the plug in place if it is plugged into

a ceiling, under-the-table or cabinet outlet

If you subscribe to digital subscriber line (DSL) high-speed Internet service through your telephone ne, make sure you install a DSL filter (not included) between the telephone line cord and telephone wall jack. Contact your DSL service provider for more







handset, press → , ■)) or any dialing key.

the handset back in the telephone base or

Answer an incoming call during an intercom

When you receive an outside call during an

To answer the outside call, press Talk. The

To end the intercom call without answering

are shared by all handsets. Each entry may

Press **SELECT**, then go to Step 3.

the outside call, press **OFF**. The telephone

intercom call ends automatically.

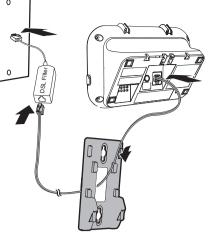
intercom call, there is an alert tone.

continues to ring

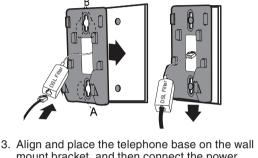
a name up to 15 characters.

Add a phonebook entry

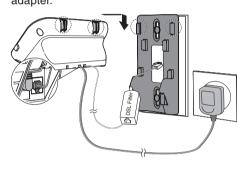
Mount the telephone base



2. Align and place the wall mount bracket on the standard wall plate.



mount bracket, and then connect the power



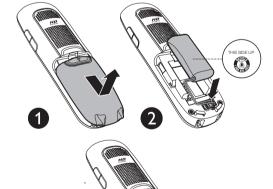
While entering names and numbers, you can

nstall and charge the battery Install the battery

ØNOTES

in accordance with the instructions and limitations

oossible leakage



Charge the handset battery Place the handset in the telephone base or the charger to charge.



specified in this manual. If the handset will not be used for a long time,





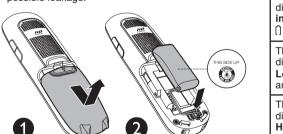
LCD display indicates the battery status (see the following table).

For best performance, keep the handset in the

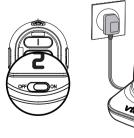
Install the battery as shown below.

 Use only supplied battery. Charge the battery provided with this product only

lisconnect and remove the battery to prevent



Charge the pendant battery pendant charger to charge.



The pendant status light indicates the battery status (see the following table).

After you install your telephone or power returns

you to set the date and time. **⊘**NOTE

not announce the correct day of the week for your recorded messages time stamp.

3. Press **SELECT** to save.

2. Use the dialing keys (0-9) to enter the hour (HH) and minute (MM). Then press ▼ or ▲ to choose AM or PM.

Abridged user's manual

telephone base or charger when not in use. The battery is fully charged after 11 hours of

ontinuous charging. • If you place the handset in the telephone base or the

charger without plugging in the battery, the screen displays No battery.

vtech

	indicators		
	The screen is blank, or displays Place in charger and flashes.	The battery has no or very little charge. The handset cannot be used.	Charge without interruption (at least 30 minutes).
TUP	The screen displays Low battery and () flashes.	The battery has enough charge to be used for a short time.	Charge without interruption (about 30 minutes).
	The screen	The hattery is	To keep the

battery charged HANDSET X place it in the or charger wher not in use.

Switch on the pendant, and then place it in the



For best performance, keep the pendant in the

The battery is fully charged after 3 hours of

pendant charger when not in use.

continuous charging.

fore use

following a power outage, the handset will prompt Set date and time

1. Use the dialing keys (0-9) to enter the month SELECT.

Press TALK . If you hear a dial tone, the installation is successful If you do not hear a dial tone:

described above are properly done. It may be a wiring problem. If you have changed your telephone service to digital service from a cable company or a VoIP service provider, the telephone line may need to be rewired to allow all existing telephone

Positioning your pendant

Battery backup When there is a power failure, all handsets display Put HS on base to power base. Put a charged handset in the telephone base to back up the telephone base power for some basic phone operations for a short period of time. During this period, you cannot use the answerin system. If you have a pendant, you cannot use its

voice command feature. When a handset is put in the telephone base. displays Powering base... Don't pick up. At this time, use other handsets for some basic phone operations. You may use the handset which is put n the telephone base for making or answerin calls via the handset speakerphone, but do not pick up the handset while using it.

When the cordless handset you put in the base does

he pendant

status light

lashes red.

You hear "Lov

battery" when

30 minutes tal

tone every one

status light is

solid red.

there is only

The battery

charge.

has very little

enough charge

to be used for a

not have enough charge to back up the telephone base power, the handset displays Not enough batt

the pendant belt clip. Push the pendant into the belt

Make sure you set the date and time including the year correctly; otherwise the answering system doe

(MM), date (DD) and year (YY). Then press

Check for dial tone

Make sure the installation procedures

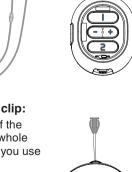
jacks to work. Contact your cable/VoIP service

The battery has Charge without

Charge without

Insert the one end of the lanvard into the other end of the lanyard, and fasten it. You can adjust the length of the lanyard for comfortable wearing.

Use the pendant belt clip: Remove the necklace of the pendant lanyard or the whole endant lanvard before vou use



so, this handset and telephone base can communicate over only a certain distance - which can vary with the locations of the telephone base and handset, the weather, and the layout of your home or office.

with the provided belt clip. Pinch the end of the lanyard and insert it into the slot on the top of

Press SELECT. To return to the previous menu, press Set language

provided pendant lanyard, or carry the pendant Use the pendant lanyard: the telephone base

clip until it clicks in place.

displays Out of range OR Base no power. If there is a call while the handset is out of range, provider for more information it may not ring, or if it does ring, the call may not ou can choose to wear the pendant with the

connect well when you press TALK . Move closer to the telephone base, then press TALK to answer the If the handset moves out of range during a telephone conversation, there may be interference. To improve reception, move closer to

Use the handset menu Press MENU when the phone is not in use. 2. Press ▼ or ▲ until the screen displays the

ifigure your telephone

CANCEL. To return to idle mode, press and hold CANCEL.

The LCD language is preset to English. You can select English, French or Spanish to be used in all screen displays. 1. Press **MENU** when the handset is not in use. 2. Scroll to **Settings**, then press **SELECT** twice. 3. Scroll to choose **English**, **Français** or

not announce the correct day of the week for your

1. Press **MENU** on the handset when not in use.

2. Scroll to **Set date/time** and then press

4. Press **SELECT** twice to save your setting.

recorded messages time stamp.

Set date and time Make sure you set the date and time including the year correctly; otherwise the answering system does

SELECT.

Español.

3. Use the dialing keys (0-9) to enter the month (MM), date (DD) and year (YY). Then press

4. Use the dialing keys (0-9) to enter the hour (**HH**) and minute (**MM**). Then press ∇ or \triangle to

display. When you have an incoming call, the handset and/or the telephone base speaks "Call from..." and the name of the caller based on the phonebook or caller ID information. If the caller's name is private or unknown, the phone number up to the last 11 digits will be announced. If the caller's phone number is also private or unknown.

no information will be announced 1. Press **MENU** on the handset when not in use. 2. Press ▼ or ▲ to choose Annc Caller ID and

then press **SELECT**. 4. Press ▼ or ▲ to choose **On** or **OFF**, and then

subscribe to caller ID service from your telephone You can select the volume or turn off the audible

3. Press ▼ or ▲ to choose Talking Digit and

spoken tone that is spoken when you press the

Happy message

then press **SELECT**.

press **SELECT**.

9:00 am), place the pendant on its charger at night (between 8:00 pm and 11:00 pm), or after using the voice command feature. The default setting is **On**.

Temporary tone dialing If you have pulse (rotary) service only, you can

mode after you end the call.

Make or answer a call.

waiting alert.

1 - Visual ringer indicator

2 - Handset earpiece

Show the menu.

an entry or setting.

3 - LCD display

5 - OFF/CANCEL

Hang up a call.

making changes

phone is ringing.

is not in use.

ID log entry.

phone is ringing.

voice during a call.

phone is ringing.

9 - Microphone

_ OPER ()

14 - TALK/FLASH

Delete digits while predialing

• Turn on or off the quiet mode.

· Mute the microphone during a call.

Flashes when the handset is ringing.

While in a menu, press to select an item, or save

• Return to the previous menu or idle mode without

• Show other dialing options when reviewing a caller

Silence the handset ringer temporarily while the

• Enhance the clarity and loudness of the caller'

Delete digits or characters when entering numbers

Switch between the handset speakerphone and

Switch to tone dialing temporarily during a call.

Enter space character during text editing

Set or dial vour voicemail numbe

• Switch between upper case and lower case while

Press repeatedly to add or remove 1 in front of the

caller ID log entry before dialing or saving it to the

Answer an incoming call when you receive a call

• Make or answer a call using the handset

the handset earpiece during a call.

entering characters.

during a call. 1. During a call, press TONEX 2. Use the dialing keys to enter the relevant number. The telephone sends touch-tone signals. It automatically returns to pulse dialing

switch from pulse to touch-tone dialing temporarily

There are two speed dial keys, 1 and 2, on the pendant. Use a handset to store two contacts that you may need to call them more often or right

2. Press ▼ or ▲ to scroll to **Pendant** then press 3. Press ▼ or ▲ to scroll to **Memory 1** or **Memory 2** and then press **SELECT**. Use the dialing keys to enter the number

5. Press **SELECT** to move on to enter the name.

1. Press MENU when the handset is not in use.

Assign or edit a speed dial entry

Additional key presses show other characters of that particular key. 7. Press SELECT to save. While entering names and numbers, you can:

6. Use the dialing keys to enter the name.

 Press **DELETE** to backspace and erase a digit or character. Press and hold DELETE to erase the entire

Press ▼ or ▲ to move the cursor to the left or

 Press and hold PAUSE to insert a dialing pause (for entering numbers only). • Press 0 to add a space (for entering names

Press → or ■ on the handset, and then dial the telephone number

• Press 1 or 2 on the pendant to dial the

corresponding speed dial number.

Answer a call Press TALK or any of the dialing key on the

Press \(\sigma \) on the pendant

Press to call speed dial 1.

• Press to call speed dial 2.

10 - ON and OFF switch

11 - Slot for pendant lanyard

message playback

Adjust the listening volume during a call or

• Press to use the voice command feature.

Switch to turn the pendant on or off.

The battery icon flashes when the

pattery is low and needs charging

The battery icon becomes solid whe

The handset speakerphone is in use

The handset ringer is turned off.

There are new voicemail received

There are new caller ID log entries.

The answering system is turned on

There are new messages in the

The message number currently

playing and total number of new/old

The handset microphone is muted

The handset Audio Assist® feature

consumption whenever the handset

synchronized with the telephone base.

vering system

nessages recorded.

The ECO mode activates

automatically to reduce power

from your telephone service provider.

the battery is fully charged.

The battery icon animates when the

Display icons overview

Adjust the pendant ringer volume while in idle

7 - VOL- and VOL+

8 - VOICE

ANS ON

AUDIO

Make a call

End a call: Press OFF or place the handset back in the telephone base or charger

Press \(\sime \) or place the pendant back in the

the listening volume.

 During a call, press MUTE. The handset mute function is turned off.

You can use up to four handsets and pendants at a time on an outside call.

• When a handset is already on a call, press TALK or **◄**)) to join the call. • To exit the call, press **OFF** or place the handset in the telephone base or charger.

in the pendant charger.

your telephone service provider, you hear an alert

Transfer a call While on an outside call, you can transfer the call

Pendant

Pendant

2. Press ▼ or ▲ to choose Transfer and then press **SELECT**. If you have two or more handsets and pendants, press ▼ or ▲ to choose a

desired device and then press **SELEC1**

To answer the call on the pendant, press 🛰 .

from one handset to another system device.

3. To answer on the destination handset, press

1. During a call, press MENU.

Find handse Use this feature to find all system handsets and pendants.

To end paging:

display ** Paging **

To start paging: Press I/FIND HANDSET on the right side of the telephone base when not in use. All idle handsets and pendants ring, and the handsets

Press /FIND HANDSET at the telephone

telephone base or charger. Press on the pendant.

Redial list Each handset stores the last 10 telephone

entries, the oldest entry is deleted to make room

1. Press **REDIAL** when the handset is not in use.

2. Press **▼**, **▲** or **REDIAL** repeatedly until the

numbers dialed. When there are already 10

pendant to turn off the ringer temporarily. Paging

tone continues on the other handset and pendant.

• Press MUTE on a handset or press VOL- on a

for the new entry. Review and dial a redial list entry

DELETE.

 Press → or ■) to dial. Delete a redial list entry When the desired redial entry displays, press

desired entry displays.

Use the intercom feature for conversations between two system devices. 1. Press **MENU**, then press **▼** or **△** to scroll to Intercom and then press SELECT.

pause (for entering numbers only). desired device and then press SELECT

2. To answer the intercom call on the destination

2. Scroll to browse through the phonebook, or use

press SELECT.

2. Use the dialing keys to edit the number, then press **SELECT**.

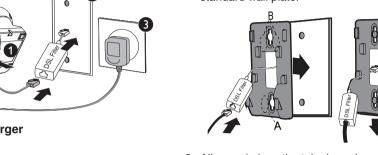
Press **MENU** when the phone is not in use, then press ▼ or ▲ to scroll to Phonebook and press **SELECT**. Press **▼** or **▲** to scroll to **Add** contact, and then ress SELECT 2. Use the dialing keys to enter the number.

repeatedly to select a number. Press SELECT to copy the number.

wall switches The adapters are intended to be correctly oriented in







Press **DELETE** to backspace and erase a digit or character • Press and hold DELETE to erase the entire

 Press ▼ or ▲ to move the cursor to the left or If you have two or more handsets and Press and hold PAUSE to insert a dialing pendants, press ▼ or ▲ to choose a

Review a phonebook entry To answer the call on the pendant, press 🛰 3. To end the intercom call, press **OFF** or place

the dialing keys to start a name search. To end the intercom call on the pendant, press or place the pendant back in the pendant Delete a phonebook entry When the desired entry displays, press

Edit a phonebook entry

Use the dialing keys to edit the name, ther

The phonebook can store up to 50 entries, which consist of a telephone number up to 30 digits, and

Copy a number from the redial list by pressing **REDIAL** and then press **▼**. ▲ or **REDIAL**

1. Enter the number when the phone is not in use.

3. Press **SELECT** to move on to enter the name. 4. Use the dialing keys to enter the name. Additional key presses show other characters

of that particular key. Press SELECT to save.

2. When the handset displays Delete contact?

1. When the desired entry displays, press

press SELECT Dial a phonebook entry

• When the desired entry appears, press TALK or

• Press 0 to add a space (for entering names Entries are sorted alphabetically. 1. Press when the phone is not in use.

Remote access code

00 to **99**.

SELECT.

SELECT.

SELECT.

Use the voice command

You can set your own remote access code from

1. Press **MENU** when the phone is not in use.

2. Scroll to **Answering sys** and then press

3. Scroll to **Ans sys setup** and then press

5. Press the dialing keys (0-9) to enter the code

or ▼ or ▲ to select from **00** to **99**, then press

4. Scroll to Remote code and then press

Caller ID

If you subscribe to caller ID service, information about each caller appears after the first or second ring. If you answer a call before the caller information appears on the screen, it will not be

saved in the caller ID log The caller ID log stores up to 50 entries. Each entry has up to 24 digits for the phone number and 15 characters for the name.

If the telephone number has more that 15 2. Use the dialing keys (0-9) to enter the duration digits, only the last 15 digits appear. If the name (hour), then press **SELECT** to save. has more than 15 characters, only the first 15

Review a caller ID log entry

characters are shown and saved in the caller ID

1. Press CID when the phone is not in use.

2. Scroll to browse through the caller ID log.

Missed call indicator When there are calls that have not been reviewed

in the caller ID log, the handset displays XX Missed calls.

Each time you review a caller ID log entry marked **NEW**, the number of missed calls decreases by When you have reviewed all the missed calls, the

missed call indicator no longer displays. If you do not want to review the missed calls one by one, press and hold **CANCEL** or **DELETE** on the idle handset to erase the missed call indicator. All the entries are then considered old.

Dial a caller ID log entry When the desired entry appears, press TALK or

to dial. Save a caller ID log entry to the phonebook

. When the desired caller ID log entry displays, press SELECT.

- . Use the dialing keys to modify the number, if necessary. Then press SELECT.
- 3. Use the dialing keys to modify the name, if necessary. Then press SELECT.

Delete the caller ID log entries

When the desired caller ID log entry displays, press DELETE. To delete all caller ID log entries:

Press MENU when the phone is not in use

2. Scroll to **Caller ID log** and then press **SELECT**. 3. Scroll to **Del all calls** then press **SELECT**

ound settings

Quiet mode

Key tone

You can turn on the guiet mode for a period of time. During this period, all tones (except paging tone) are muted. When you turn on the quiet mode, the answering system turns on automatically.

1. Press and hold QUIET# when the handset is not

You can turn the key tone on or off for each handset.

1. Press **MENU** when the handset is not in use.

2. Scroll to **Settings** and then press **SELECT**.

Press ▼ or ▲ to sample each volume level,

then press **SELECT** to save.

Handset ringer tone

each handset.

3. Scroll to choose **Key tone**, then press **SELEC**

- To turn off the quiet mode, press and hold out # on the handset when the phone is not in use.

When the ringer volume is set to Off, the handset still rings when you press ☐/FIND HANDSET at the telephone base

Pendant ringer volume

Press MENU when the handset is not in use

Scroll to Ringers and then press SELECT

3. Press ▼ or ▲ to sample each volume level,

then press **SELECT** to save.

Press **VOL+** or **VOL-** when the pendant is not in

When the pendant ringer is set to off, you hear two beeps.

Press VOL-.

turn the ringer off.

When the ringer volume is set to Off, the pendant still rings when you press I/FIND HANDSET at the telephone base.

Temporary ringer silencing When the telephone is ringing, you can

To silence the pendant ringer:

The reminder feature helps remind you of

important events. You can set the reminde

the alarm time for three more times.

Turn the reminder on or off

Add and register a pendant

press SELECT.

remind you only once, or in daily, weekly or

Once you set the reminder, the system will alarm

you at the alarm time and every 15 minutes after

1. Press **MENU** when the phone is not in use

2. Scroll to **Reminder** and then press **SELECT**

Scroll to On/Off and then press SELECT.

4. Press ▼ or ▲ to choose On or Off and then

When the reminder feature is set to off, it will be

automatically turned on after a reminder is recorded The handset displays Reminder is turned ON.

You can choose from different ringer tones for temporarily silence the ringer without disconnecting the call. The next call rings 1. Press **MENU** when the handset is not in use. normally at the preset volume Scroll to Ringers and then press SELECT. To silence the handset ringer 3. Scroll to choose **Ringer tone**, then press

Press MUTE, CANCEL or QUIET. The handset 4. Press ▼ or ▲ to sample each ringer tone, then displays 🕰 and Ringer muted.

· If you turn off the ringer volume, you will not hear ringer tone samples Pendant ringer tone

You can choose from different ringer tones for

press **SELECT** to save.

1. Press MENU when the handset is not in use 2. Scroll to **Pendant** and then press **SELECT**. 3. Scroll to choose **Pendant Ringer**, then press

SELECT 4. Press ▼ or ▲ to sample each ringer tone, then press **SELECT** to save.

Telephone base ringer volume Press **▲VOL** or **▼VOL** on the telephone base to

adjust the ringer volume when the telephone base is not in use.

When you set the ringer volume to zero, the base ringer is off. The telephone base announces. "Base ringer is off.

Handset ringer volume You can adjust the handset ringer volume level, or

Review call log.	To review the caller ID log.
What can I say?	To hear a list of voice commands.
Skip call log.	To skip to the next call log entry.
Repeat call log.	To repeat the call log entry.
Stop.	To stop the call log entry playback.
Cancel.	To continue the call log entry playback.
Call back.	The system will ask, "Would you like to call XXX?"
	Say "Yes" to call the number.
	Say "No" to return to the

voice command	Command	Description
By saying certain commands to the pendant, you can hear information such as the date or time, or	Review reminders.	To review all missed reminders.
call speed dial numbers, or even review call log, messages or reminders.	What can I say?	To hear a list of voice commands.
Turn the voice command on or off 1. Press MENU when the handset is not in use. 2. Scroll to Pendant, and then press SELECT. 3. Scroll to Voice command, then press SELECT.	Skip reminder.	To skip to the next reminder.
	Repeat reminder.	To repeat the reminder.
	Stop.	To stop the reminder playback.
 Press ▼ or ▲ to choose On or Off, then press SELECT to save. 	Cancel.	To continue the reminder playback.
Han Alan walan ang manana		

Command	Description
Review messages.	To review all new messages
What can I say?	To hear a list of voice commands.
Skip messages.	To skip to the next message
Repeat messages.	To repeat the message.
Slow playback.	To slow down the message playback.
Play normal.	To resume normal message playback speed.
Stop.	To stop the message playback.
Delete.	To delete the current message.
Cancel.	To continue the message playback.

Commands to review caller ID log

Command Description

playback.

You can add new handsets (SN6107, purchased separately) and new pendants (SN6166/SN6167 purchased separately) to your telephone system. Your telephone base supports a maximum of 12 devices. Additional handsets are assigned numbers in the sequential order.

Expand your telephone system

Add and register a handset

Charge the new handset without interruption for at least 30 minutes before registering it to he After charged, each expansion handset displays

To register HS, see manual. **Ø**NOTES

Only one handset can register to the telephone base

To register a handset:

beep when the registration process completes. The registration process takes about 60 seconds

at least 30 minutes before registering it to the This power conserving technology reduces power

handset is in use. Only one handset can register to the telephone base

Make sure the pendant is out of the pendant

1. Press and hold FIND HANDSET at the

telephone base until the IN USE light turns red.

2. Put the pendant in the pendant charger. The pendant status light flashes red and green to indicate the registration is in progress

The pendant beeps when the registration process ompletes. The registration process takes about

Deregister all devices o replace a device or reassign the designated

handset number of a registered handset, you each device individually.

device is in use.

still deregister them by following the instructions in

To reset, unplug the power from the telephone base and plug it back in. Even if your devices have run out of battery, you can

handset is in use.

 You cannot register a handset if any other system base before deregistration 1. Press and hold **/FIND HANDSET** at the

• Place the new or non-registered handset in the telephone base. The handset displays Registering... Please wait. The handset show **Registered** and you hear a

All handsets display To register HS, see manual when the deregistration process completes. The deregistration process takes about 10 seconds to

Add a reminder

SFI FCT

SELECT.

choose AM or PM.

7. Press **5** when done.

Review reminders

Options during playback:

playback volume.

Press 5 to stop playback

and the handset earpiece

and then press SELEC

is approximately 14 minutes.

Each reminder can be up to four minutes

in length. The total storage capacity for the

3. Scroll to **Set reminder** and then press

announcement, messages, memos and reminders

I. Press **MENU** when the phone is not in use.

4. Use the dialing keys (0-9) to enter the month

5. Use the dialing keys (0-9) to enter the hour

speak towards the microphone.

(MM), date (DD) and year (YY). Then press

(HH) and minute (MM). Then press ▼ or ▲ to

The system announces. "Record after the tone.

Press 5 when you are done." After the tone.

8. Scroll to the frequency you would like to set,

1. Press **MENU** when the phone is not in use.

Press VOL+ or VOL- to adjust the reminder

Press ■)) to switch between the speakerphone

• Press **DELETE** to delete the current reminder.

svstem announces. "Reminder deleted."

The handset displays **Reminder deleted**. The

3. Press **SELECT** to select **Review**. The

Press 4 to repeat the current reminder.

Press 6 to skip to the next reminder.

reminders play automatically.

2. Scroll to **Reminder** and then press **SELECT**.

Scroll to Reminder and then press SELECT.

consumption for optimal battery performance. The ECO mode activates automatically whenever the handset is synchronized with the telephone base.

You cannot register a handset if any other system Seneral product care

Your cordless telephone contains sophisticated electronic parts, so it must be treated with care.

Avoid rough treatmen

Your telephone can be damaged if it gets wet.

Do not use the handset outdoors in the rain or handle it with wet hands. Do not install the

own safety, take caution when using electrical

appliances during storms. Cleaning your telephone You cannot deregister all devices if any other system should retain its luster for many years. Clean it only with a dry non-abrasive cloth. Do not use

for customer service.

none work	Make sure the telephone base is installed properly, and battery is installed and charged correctly. For optimum daily performance, return the handset to the telephone base after use.	
ay Jine . near the	Disconnect the telephone line cord from your telephone and connect it to another telephone. If there is no dial tone on that other telephone either, then the telephone line cord may be defective. Try installing a new telephone line cord. If changing the telephone line cord does not help, the wall jack (or the wiring to this wall jack) may be defective. Contact your telephone service provider.	Th sys
	You may be using a new cable or VoIP service, the existing telephone jacks in	Th on sys

equently asked questions

Below are the questions most frequently asked about the cordless telephone. If you cannot find the answer to your question, visit our website at www.vtechphones.com or call 1 (800) 595-9511

ery is installed rged correctly. For a daily performance, be handset to the ae base after use.	
ect the telephone If from your the and connect it to telephone. If there If tone on that other the either, then the the line cord may be	
e. Try installing a sphone line cord. ing the telephone does not help, jack (or the wiring all jack) may be e. Contact your ne service provider.	The answer system do not annou the correct of the weef or recorded messages stamp.
be using a new VoIP service, the telephone jacks in me may no longer ontact your service for solutions.	The mession the ans system are incomplete
e charging contacts	

SELECT

SELECT.

press SELECT

The answering

svstem does

not record

nessages

Make sure the answering

Record your own announcement The announcement can be up to 90 seconds in 1. Press **MENU** when the phone is not in use.

the recorded announcemen

Play the announcement

Options during playback:

volume.

DELETE

announcement

ØNOTE

The telephone is preset with a greeting that

message after the tone." You can use this preset

tone. Press 5 when you are done." After the

tone, speak towards the handset microphone

1. Press **MENU** when the phone is not in use.

3. Scroll to Play annc and then press SELECT

Press VOL+ or VOL- to adjust the listening

• Press **◄**)) to switch between the speakerphone

1. Press **MENU** when the phone is not in use.

2. Scroll to Answering sys then press SELECT

3. Scroll to Play annc and then press SELECT.

After you deleted your own recorded announcement

the answering system answers calls with the default

4. While it plays the announcement, press

• Press 5 or OFF to stop at any time

and the handset earpiece.

Delete the announcement

2. Scroll to **Answering sys** then press **SELECT**

4. Press 5 when finished. The handset plays back

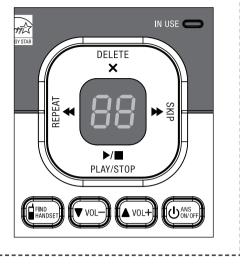
answers calls with "Hello, please leave a

announcement, or replace it with your own.

Default announcement

Your answering system allows you to set your 2. Scroll to **Answering sys** then press **SELECT** announcement, to save and delete messages. activate call screening, to set number of rings before pick up, to access remotely, and to control 3. The handset announces, "Record after the

Telephone base control key panel:



answering system on or off.

To turn on or off with the handset:

1. Press **MENU** when the phone is not in use.

Scroll to **Answering sys** and then press

3. Scroll to **Answer ON/OFF** and then press

4. Press ▼ or ▲ to choose On or Off and then

et your built-in answering system

The answering system can record and store

up to 99 messages. Each message can be up

capacity for the appouncement, messages and

memos is approximately 14 minutes. The actual

recording time depends on individual message

to three minutes in length. The total storage

characteristics.

the recording time

Turn the answering system on or off The answering system must be turned on to answer and record messages. To turn on or off with the telephone base

Set number of rings Press **U/ANS ON/OFF** to turn the built-in You can set the answering system to answer an

incoming call after two, three, four, five or six rings; or toll saver. If you choose toll saver, the answering system answers a call after two rings when you have new messages, or after four rings when you have no new messages.

1. Press **MENU** when the phone is not in use. 2. Scroll to **Answering sys** and then press

SELECT

The answering

et my LCD

language to

French, and

don't know how

to change it back

- 3. Scroll to **Ans sys setup** and then press
- 4. Scroll to # of rings and then press SELECT. 5. Press **▼** or **▲** to choose **6**, **5**, **4**, **3**, **2** or **Toll**

saver and then press SELECT.

Make sure you enter the

elephone. When dialing a

number, there should be

then it is not a touch-tone

tones. If there are clicks

telephone and cannot

activate the answering

The answering system

vour announcement is

plaving. Wait until the

nouncement is over

efore entering the code

While the handset is no

ack to English.

use, press **MENU** and

hen enter **¥364**# to chang

e handset LCD language

access code when

may not detect the remote

mited warranty

Set recording time

SELECT.

SELECT.

SELECT.

2. Scroll to **Answering sys** and then press

Scroll to **Ans sys setup** and then press

2 minutes or 1 minute, and then press

Jse your built-in answering syste

Scroll to **Recording time** and then press

Press ▼ or ▲ to choose 3 minutes

When there are new answering system

messages, the handset displays XX New

If the message alert tone is turned on, the

messages, and the message window on the

a new message, **NEW** displays on the handset.

elephone base beeps every 10 seconds wher

there are messages that have not been reviewed.

To playback messages at the telephone base

Press ►/■/PLAY when the phone is not in use.

Press ▲VOL or ▼VOL to adjust the listening

message. Press **≪/REPEAT** twice to listen to

Press X/DELETE to delete the playing message.

The system advances to the next message.

Press SLOW to reduce the playback speed.

Press MENU when the phone is not in use, and

and then press **SELECT**, if necessary

Press ■) to switch between the speakerphone

Press 4 to repeat the playing message. Press 4

twice to listen to the previous message.

Press VOL+ or VOL- to adjust the listening

Scroll to Play new msgs or Play old msgs

To playback messages with a handset:

Press ►/SKIP to skip to the next message.

Press */REPEAT to repeat the playing

elephone base flashes. When you are reviewing

New message indication

Message playback

Options during playback

the previous message

Press ►/■/STOP to stop

then press **SELECT**.

Options during playback:

and the handset earpiece.

Press 6 to skip to the next message

What does this limited warranty cover? The manufacturer of this VTech Product warrants to the holder of a valid proof of purchase "Consumer" or "you") that the Product and all accessories provided in the sales package ("Product") are free from defects in material and vorkmanship, pursuant to the following terms and conditions, when installed and used normally and in accordance with the Product operating instructions. This limited warranty extends only to the Consumer for Products purchased and used in the United States of America and Canada. What will VTech do if the Product is not free

Products to you in working condition. You should expect the repair or replacement to take approximately 30 days. How long is the limited warranty period? The limited warranty period for the Product extends for ONE (1) YEAR from the date of purchase. If VTech repairs or replaces a Materially Defective Product under the terms of this limited warranty, this limited warranty also applies to the repaired or replacement Product

This limited warranty does not cover: 1. Product that has been subjected to misuse. accident, shipping or other physical damage, improper installation, abnormal operation or handling, neglect, inundation, fire, water or other liquid intrusion:

alteration or modification by anyone other than an authorized service representative of VTech; 3. Product to the extent that the problem experienced is caused by signal conditions, network reliability, or cable or antenna systems;

by use with non-VTech accessories:

You can set the recording time for each incoming 1. Press **MENU** when the phone is not in use.

Press SELECT to pause the playback and view

Press TALK to call back the caller. Press SELECT

• Press **DELETE** to delete the playing message.

The system advances to the next message

to confirm or press **OFF** to cancel. Delete all messages

You can only delete old (reviewed) messages.

You cannot delete new messages until you review them. You cannot retrieve deleted messages. To delete all messages with the telephone

Press X/DELETE twice when the phone is not

Fo delete all messages with a handset:

. Press **MENU** when the phone is not in use

2. Scroll to **Answering sys** and then press **SELECT**. 3. Scroll to **Delete all old** and then press

SELECT twice.

Use the built-in answering syste

answers after six rings, set your answering

answering calls in seconds instead of rings

In this case, allow six seconds per ring when

etermining the appropriate setting.

service providers may program the delay before

nd voicemail service

oicemail message

<u>press and hold</u> **■ 1** to retrieve voicemail. You can use your answering system and voicemail Press MENU when the phone is not in use. service together by setting your answering system 2. Scroll to Settings and then press SELECT. to answer before voicemail service answers as 3. Scroll to Voicemail # and then press SELECT. described below. To learn how to program your voicemail settings, contact your telephone service 4. Use the dialing keys to enter the voicemail

If you are on a call, or if the answering system 5. Press **SELECT** to save. is busy recording a message and you receive another call, the second caller can leave a Turn off the new voicemail indicators

Fees may apply.

WNOTE

automatically.

Retrieve voicemail

displays and New voicemail. To retrieve,

voicemail settings and listen to messages.

After you have listened to all new voicemail

You can save your access number on each

handset for easy access to your voicemail.

Set vour voicemail number

messages, the indicators on the handset turn off

you typically dial an access number provided by

If you have retrieved your voicemail while away Set your answering system to answer calls at least from home, and the handset still displays the new o rings earlier than your voicemail service is set voicemail indicators, use this feature to turn off to answer. For example, if your voicemail service the indicators. system to answer after four rings. Some voicemail

number (up to 30 digits)

delete your voicemail message 1. Press **MENU** when the phone is not in use 2. Scroll to **Settings** and then press **SELECT**.

3. Scroll to Clr voicemail and then press

4. Press SELECT again to confirm.

SELECT.

letrieve voicemail from telephone A two-digit security code is required to access the Voicemail is a feature available from most

answering system remotely from any touch-tone telephone. The preset code is 19. You can use telephone service providers. It may be included this preset code, or set your own. with your telephone service, or may be optional.

mote access

enter the two-digit security code. 3. The system announces, "Press star

for reminder or press pound to listen to messages." Press TONE X

3 End the call.

1. Dial your telephone number from any touch tone telephone

enter the two-digit security code.

for reminder or press pound to listen to *messages.*" Press #.

 Plav all messages. 2 Play only new messages. Delete the current message (during

playback). Delete all old messages 4 Repeat the current message (during playback) *5 Hear a list of remote commands. 6 Skip to the next message (during *7 Record a new announcement. 8 End the call. Turn the answering system on or off. 5. Hang up or press 8 to end the call.

1921.536-1928.448 MHz

Maximum power allowed by FCC and IC. Actual operating range may vary according to environmental conditions at the

Telephone base Handset charge 6V AC @ 300mA Handset battery 2.4V Ni-MH

3.7V Li-ion Phonebook: 50 memory locations

Channels 5 Nominal effective range

Pendant charge

Caller ID log:

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Access your reminders remotely

4 Turn reminder off.

3. The system announces, "Press star

limited warranty and you should not rely on any

6V DC @ 400mA Pendant battery:

the telephone is idle. After you hear a beep, say your command to the pendant.

Press **VOICE** on either side of the pendant when

 If you do not say the command within five seconds. or the system does not understand your command. the system will say, "Sorry, I didn't catch that. Please press the voice command button and try again."

Common commands			
Command	Description		
What can I say?	To hear a list of voice commands.		
What time is it?	To hear the current time.		
What is the date?	To hear the current date.		
Call speed dial X.	To call a speed dial number.		
Intercom all.	To send out intercom request to all devices.		
Cancel	To return to idle mode		

***		Commands to review reminders		
	Voice command	Command	Description	
By saying certain commands to the pen can hear information such as the date o call speed dial numbers, or even review messages or reminders.	By saying certain commands to the pendant, you an hear information such as the date or time, or	Review reminders.	To review all missed reminders.	
		What can I say?	To hear a list of voice commands.	
 Turn the voice command on or off Press MENU when the handset is not in use. Scroll to Pendant, and then press SELECT. Scroll to Voice command, then press SELECT. 	Skip reminder.	To skip to the next remind		
	Repeat reminder.	To repeat the reminder.		
	. Scroll to Voice command, then press	Stop.	To stop the reminder playback.	

Commands to review messages

Vhat can I say?	To hear a list of voice commands.
Skip messages.	To skip to the next message.
Repeat messages.	To repeat the message.
Glow playback.	To slow down the message playback.
Play normal.	To resume normal message playback speed.
Stop.	To stop the message playback.
Delete.	To delete the current

Charge the new pendant without interruption for telephone base. pendant is not registered **P**NOTES

To register a pendant:

charger and turned on

60 seconds to complete

must deregister all devices, and then register

If deregistration fails, reset the system and try again.

To deregister all handsets: Make sure no handset is put in the telephone

telephone base for about 10 seconds until the IN USE light turns red and starts to flash. Press /FIND HANDSET immediately again. You hear a confirmation tone.

You hear three beeps every 10 seconds when the

Taking care of your telephone

Place the handset down gently. Save the original packing materials to protect your telephone if you ever need to ship it.

telephone base near a sink, bathtub or shower. Electrical storms Electrical storms can sometimes cause power surges harmful to electronic equipment. For you

dampened cloth or cleaning solvents of any kind.

About the built-in answering

tem and voicemail service

For message recording, your telephone has a

built-in answering system, and it also supports

service provider (subscription is required, and fee

essages are

server or systen

rovided by you

Your messages

itomatically

eriod of time.

Contact your

lephone servi

rovider for more

deleted after a

Vhen you

ceived new

and New

To retrieve

messages, vou

need an access

umber and

r a passcode

rovided by you

telephone service

essages, the

ındset display

ephone servi

tored in a

ovider.

may be

voicemail service offered by your telephone

The main differences between them are

Messages are

telephone base.

Your messages

your messages

manually.

the handse

displays XX new

messages, an

window on the

flashes.

To retrieve

there are two

Press ►/■ of

base; or

Access

code.

telephone base

messages, usually

the telephone

remotely wit

an access

will not be deleted

You have to delete

stored in the

may apply).

to retrieve

messages messages,

Make sure the telephone My telepho does not he displ shows No

work. Co provider The pendant I Clean the battery does not on the pendant and pendant accept charge charger each month with a

pencil eraser or cloth.

pendant for at least

Charge the battery in the

. 3 hours. For optimum daily

If the battery is completely

performance, return the

pendant to the pendant

I depleted, charge the

pendant for at least

30 minutes before use.

charger when not in use.

bendant charger.

service, contact your unce ct day s time swering | message, part of it may be lost when the answering

vstem is on. When the system does orrect remote access iswering system is on. not respond ANS ON should display to remote Make sure you are on the handset and the commands alling from a touch-tone

telephone base. When the answering machine memory is full it does not record new messages until some old nessages are deleted. If you subscribe to voicemai service, change the

number of rings so tha

I vour answering system

system disconnects the call

answering system becomes

full during a message, the

answering system stops

recording and disconnects

after the preset recording

If the memory on the

I the call.

l answers before vour

voicemail service answers To determine how many rings activate your voicema telephone service provide Make sure you have set the date and time. See Configure your telephone

from defects in materials and workmanship during the limited warranty period ("Materially Defective Product")? During the limited warranty period, VTech's authorized service representative will repair or replace at VTech's option, without charge. a Materially Defective Product. If we repair the Product, we may use new or refurbished replacement parts. If we choose to replace the Product, we may replace it with a new or refurbished Product of the same or similar

warranty; whichever is longer.

2. Product that has been damaged due to repair.

4. Product to the extent that the problem is caused

design. We will retain defective parts, modules, or equipment. Repair or replacement of the Product. at VTech's option, is your exclusive remedy. VTech will return the repaired or replacement

for a period of either (a) 90 days from the date the repaired or replacement Product is shipped to you or (b) the time remaining on the original one-year What is not covered by this limited warranty?

This warranty is the complete and exclusive

for repair from outside the United States of America or Canada, or used for commercial or institutional purposes (including but not limited to fitness for a particular purpose and merchantability Products used for rental purposes

. Product whose warranty/quality stickers, product

nave been removed, altered or rendered

Product returned without a valid proof of

serial number plates or electronic serial numbers

8. Charges for installation or set up, adjustment of customer controls, and installation or repair of systems outside the unit. How do you get warranty service? To obtain warranty service in the USA, please visit our website at www.vtechphones.com or call 1 (800) 595-9511. In Canada, go to www

purchase (see item 2 below); or

NOTE: Before calling for service, please review the user's manual - a check of the Product's controls and features may save you a service call. Except as provided by applicable law, you assume the risk of loss or damage during transit and transportation and are responsible for delivery or andling charges incurred in the transport of the Product(s) to the service location. VTech will return repaired or replaced Product under this limited warranty. Transportation, delivery or handling charges are prepaid. VTech assumes no risk for damage or loss of the Product in transit. If the Product failure is not covered by this limited warranty or proof of purchase does not meet the terms of this limited warranty, VTech will notify you and will request that you authorize the cost of repair prior

to any further repair activity. You must pay for the

of Products that are not covered by this limited

cost of repair and return shipping costs for the repair

service location along with a description of the

2. Include a "valid proof of purchase" (sales receipt)

techcanada.com or call 1 (800) 267-7377.

What must you return with the Product to get warranty service? Return the entire original package and contents including the Product to the VTech

identifying the Product purchased (Product model) and the date of purchase or receipt; and 3. Provide your name, complete and correct mailing address, and telephone number. Other limitations

malfunction or difficulty; and

agreement between you and VTech. It supersedes all other written or oral communications related to this Product, VTech provides no other warranties for this Product. The warranty exclusively describes all of VTech's responsibilities regarding the Product. There are no other express warranties. No one is authorized to make modifications to this

you specific legal rights, and you may also have 6. Product purchased, used, serviced, or shipped other rights, which vary from state to state or province to province. imitations: Implied warranties, including those of

such modification

(an unwritten warranty that the Product is fit for ordinary use) are limited to one year from the date of purchase. Some states/provinces do not allow limitations on how long an implied warranty lasts. so the above limitation may not apply to you. In no event shall VTech be liable for any indirect, specia incidental, consequential, or similar damages (including, but not limited to lost profits or revenue, inability to use the Product or other associated

State/Provincial Law Rights: This warranty gives

equipment, the cost of substitute equipment, and

Product. Some states/provinces do not allow the

exclusion or limitation of incidental or consequential

as proof of purchase

claims by third parties) resulting from the use of this

damages, so the above limitation or exclusion may not apply to you. Please retain your original sales receipt

control

up to 30 digits and 15 characters up to 24 digits and 15 characters

Document order number: 91-006701-040-100

When you received a voicemail, the handset

tone telephone.

your telephone service provider, and then enter a security code. Contact your telephone service provider for instructions on how to configure the

Access your answering system remotely

Frequency Crystal controlled PLL synthesizer

time of use. requirements 6V DC @ 400mA

Specifications are subject to change without notice. All rights reserved. 06/14. SN6187_ACIB_V4.0

1. Dial your telephone number from any touch-

2. When the system plays your announcemen

4. Enter one of the following remote commands.

2 Set reminders

After you saved the voicemail number, you can

4. Enter one of the following remote commands

This feature turns off the indicators only, it does not

Review reminders.

5. Hang up or press 8 to end the call.

When the system plays your announceme